

2026 STROHM BALLWEG CLIENT SATISFACTION SURVEY

Questions were ranked on a scale of 1-5, with 5 being the highest score.

■ Overall, how satisfied are you with the services provided during the most recent engagement(s)?	4.95
■ Do we provide timely delivery of services?	5.00
■ Do we respond timely to your calls or email inquiries?	5.00
■ Is our staff considerate of your time?	4.95
■ Is our staff prepared and knowledgeable?	4.90
■ Is our staff professional?	4.98
■ Does the continuity of the engagement team meet your expectations?	4.98
■ Do our current technology tools and processes meet your needs? (ex. Teams meetings, file sharing, tax return process)	4.86
■ Are you satisfied with our industry expertise?	4.87
■ Do you believe you receive good value for the services provided/fees charged?	4.92
■ How do you rate the quality of the work product?	4.95
■ How do you rate our communication with you in relation to the services we provide?	4.95
■ Would you recommend our firm to others?	4.87



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We asked our clients if they were to recommend our firm, what would they say?

- SB does a great job balancing the things a carrier cares about. They maintain their independence while partnering to address issues, have good continuity of staff so audit the audit process is smooth, provide great service, and have a deep knowledge of the insurance industry. *Pete Corning, Western National Insurance*
- Our Strohm Ballweg team has been excellent to work with. Their team members are consistently responsive, professional, and highly knowledgeable about the insurance industry. Their industry expertise helps make the audit process efficient and well-coordinated, while also reducing the likelihood of unexpected issues or surprises. *Mike Henke, Wisconsin Lawyers Mutual Insurance Company*
- Strohm Ballweg is consistent in everything that they do. Their service, expertise, and professionalism are all exceptional and it is a partnership that we highly value. *Eric Johnson, Woodland Mutual Insurance Company*
- Strohm Ballweg has always done a good and professional job for us!
- Deep insurance industry knowledge and understanding of the needs of an insurance business.
- The services provided give us a comfort level knowing that we get additional support and expertise for a reasonable price. When considering other firms or doing the filings by ourselves, I think for the price we pay, it is a better deal to stay with our current arrangement.
- Talented team focused on working closely with their clients. They do amazing work!
- SB is an excellent audit firm and a trusted partner. They consistently deliver high-quality work and exceptional service, and we would recommend them to other organizations.
- Working with Strohm Ballweg has been one of the best business decisions our Fraternal organization has made. The depth of knowledge and experience they bring to our financial operations is invaluable. Their expertise, professionalism, and guidance have strengthened our financial management and provided confidence in our decision-making. We consider them an essential partner and highly recommend their services.
- While I can't fully speak to the breadth of SB expertise, I will say that from an insurance perspective, your team demonstrates a strong command of the subject matter. *Keith Tagman, Florida Lawyers Mutual Insurance Company.*



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- I can always trust in the team at Strohm Ballweg to provide the best service and professional expertise needed for our company. Best of all, they are friendly and genuine people to work with.
- We have worked with this audit firm for several years and have consistently been impressed by the quality of their work, professionalism, and responsiveness. Their team combines deep technical expertise with a practical understanding of our business, making the audit process efficient, thorough, and collaborative. *Thomas J. Watson, Wisconsin Lawyers Mutual Insurance Company*
- Strohm Ballweg brings a new level of professionalism to our company. They are detailed and thorough, and will make you a better company.
- Everyone at Strohm Ballweg is so accommodating, helpful and friendly. I have learned so much from them! *Lori Scheibe, Marysville Mutual Insurance Company*
- Knowledgeable. Responsive. Forward thinking. Personable.

