

Here's a summary of Strohm Ballweg's 2022 client satisfaction survey. All questions were ranked on a scale of 1-5, with 5 being the highest score.

Overall, how often are you satisfied with our services?	4.84
Do we provide timely delivery of services?	4.95
Do we respond timely to your calls or email inquiries?	4.97
Is our staff considerate of your time?	4.89
Is our staff prepared and knowledgeable?	4.84
Is our staff professional?	5.00
Does the continuity of the engagement team meet your expectations?	4.84
How do you rate the quality of the work product?	4.97
How do you rate our communication with you in relation to the services we provide?	4.84
Were you satisfied with the services and related communications we provided to you from a remote setting?	4.86
Do you believe you receive good value for the services provided/fees charged?	4.46
Are you satisfied with our industry expertise?	4.89
Would you recommend our firm to others?	4.84



2022 Survey: We asked our clients to identify 1 or 2 items that differentiate Strohm Ballweg from other firms – here's what they had to say.

- Always willing to work with you and give ideas on how to improve.
- Consistent, knowledgeable teams assigned to clients.
- Industry and regulatory knowledge are exceptional.
- Professional, courteous, responsive, and very knowledgeable.
- We can count on them to keep us up-to-date on industry developments.
- Niche in the insurance area allows them to provide deep insight into current issues and provides clients with unique perspectives on a variety of topics.
- Extremely knowledgeable in insurance accounting practices.
- Staff is professional and easy to work with.
- Special group who consistently delivers excellent service.
- Very professional, timely, knowledgeable, and extremely accommodating.
- Nice to have auditors who understand the insurance industry so well.
- Insurance industry experts!
- Professional and timely.
- Exceptional response time to calls or emails.
- Appreciate the consistency and competence of the audit team.

